

II. PROJECTS OF STATEWIDE SIGNIFICANCE

These projects represent several types having statewide scope. An activity may be operated in a single location but have direct, major and dynamic implications for many or all libraries or citizens. Or the service may be accessed or distributed from a central site to widely dispersed users, such as a database host or a software system available for downloading. Still other activities such as training events may be repeated in multiple locations.

A. SERVICES, PLANNING, AND PROGRAMMING

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: LIBRIS DESIGN - Library Facilities Planning Information System, Phase V S-01			
Type of Project (Type C): C-3		# Served: 34,799,920	
Director: Waynn Pearson		Phone: (562) 916-1377	
Library: Cerritos Public Library		E-mail: waynn_pearson@ci.cerritos.ca.us	
Address: 12890 Towne Center Dr.		Evaluation Type: Impact Study/Outcomes	
City: Cerritos		State: California	Zip Code: 90703-8525
Amount Awarded: \$531,300		X	Check here if a statewide project
<p>Description: LIBRIS Design is a software system that allows users to plan, and using a database of features and cost elements, configure library building and construction projects. Developed over the past four years, the system meets an urgent need. In 2000, a massive new state bond act passed that will support construction of several hundred new library buildings in the state, for which there has been pent-up demand for a decade. In response to that need this system will assist libraries to develop their local building programs and project cost estimates. The basic system completed "beta" testing in Phase IV in two testbed user libraries. The fifth phase implemented several enhancements, including text, graphics and photo illustrations for general requirements such as lighting, electrical, and furnishings; software user aids; and user training modules. The system includes capabilities to comply with Americans with Disabilities Act (ADA) requirements and other provisions for attuning buildings to persons having difficulty using a library. Active field-testing of the first production model (Version 1.0) of LIBRIS began Oct. 31, 2000, and a formal training program for 140 users and administrators responsible for construction programs was held in December 2000. At least that many people have downloaded the software package during the grant year. An array of user aids and support services for continuous user feedback and evaluation, such as a Web site to house the manuals and an online help facility, were constructed during the year. Web site: www.librisdesign.org</p>			

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Fresno Region Library Awareness Pilot Project			S-02
Type of Project (Type C): C-11		# Served: San Joaquin Valley region (6 counties)	
Director: Kathy Low		Phone: (916) 653-6822	
Library: Metropolitan Cooperative Library System (Pasadena)		E-mail: klow@library.ca.gov	
Address: 3675 E. Huntington Dr., Ste 100		Evaluation Type: Impact Study	
City: Pasadena		State: California	Zip Code: 91107-5671
Amount Awarded: \$329,269		X Check here if a statewide project	
<p>Description: As one of the most diverse states in the nation, California has a correspondingly diverse group of underserved library patrons and a large number of individuals having difficulty using a library. Those unfamiliar with the concept of a public library, or who have low literacy, need to know what the public library can offer them. A broad, multilingual statewide library awareness campaign was conceived to assist users and non-users to understand the services and resources available at the public library. In 1999/00, a pilot media campaign was conducted the San Diego metro area, a major media market, to identify issues, techniques, and implementation strategies for a future statewide campaign. The successful "Check It Out" campaign mounted in Charlotte-Mecklenburg County, SC, was replicated in a 14-week schedule using 15-second video spots starring celebrities and local officials on four local commercial and public TV outlets. Many of the items were produced in Spanish to reach that segment of the targeted community. The success of that phase was high: six in ten respondents to a survey were aware of the library campaign. The majority (87%) of respondents were found to have positive impressions of public libraries and seven in ten visited a public library in the past year. A further pilot test was identified to probe other media outlets and Fresno was chosen because of its highly diverse multicultural, multilingual population and related factors. The Fresno campaign implemented both print and broadcast media in several languages and media such as billboards and radio PSAs. Based on the success of these efforts a full-scale statewide campaign, the California Campaign for Libraries, was launched in 2001. It is being coordinated with the related national American Library Association campaign. The initial media market was San Diego starting in July 2001. A billboard campaign in Northern California was also activated. Planning for media components in Los Angeles and San Francisco was started. Impact evaluation results are uniformly positive so far. The campaign will continue to be implemented modularly across the state over the next two years.</p>			

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Videoconference Author Visits - Year 2			S-09
Type of Project (Type C): C-11		# Served: 34,799,920	
Director: Carla Lehn		Phone: (916) 653-7743	
Library: Mountain Valley Library System (Sacramento)		E-mail: clehn@library.ca.gov	
Address: 828 I St., Rm 524		Evaluation Type: Impact Study	
City: Sacramento		State: California	Zip Code: 95814-2508
Amount Awarded: \$99,000		X Check here if a statewide project	
<p>Description: Interactive videoconferencing has spread among California libraries for purposes such as staff training, reference inquiry consultation, and literacy, humanities, and cultural events for the public. Events involving authors "live" from distant sources meeting with local audiences elicited growing public interest in the past three years, especially in rural or low income areas where geography or travel limitations do not normally make on-site visits feasible. Ten multi-point, interactive videoconferences featuring noted author presentations and audience discussion were presented in 1999/00 in public and school libraries. A public TV studio and a public library served as the production hosts with assistance from the telephone company. Programs included an onsite audience and two-to-five remote participant sites. The second year built on the strong interest generated in Year 1 especially in rural areas having small libraries. Twelve conferences were held in Year 2, reaching three to five audiences in library sites each time, for a total of 44 audiences impacted. Audience size ranged from two to 30. The videoconferences were taped and made available over the Internet (for later viewing by videostreaming technology), and a Web site was constructed (www.videoauthorvisits.org) to archive the taped shows. The project built on successful experience gained in a previous LSTA project entitled "History Alive!" that pioneered demonstrations of videoconferencing in public libraries in 1998/99. The marketing and public awareness responsibility for the Author Visits project has been transferred to the California Center for the Book at the University of California, Los Angeles, for better marketing and coordination as well as maximized exposure of the assets created. Variations on the standard format were tried: one, a combined presentation by an author and a curator of a related exhibit and the other a live Webcast of an author visit.</p>			

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Windows on the World		S-10
Type of Project (Type C): C-6	# Served: 34,799,920	
Director: Carla Lehn	Phone: (916) 653-7743	
Library: Mountain Valley Library System (Sacramento)	E-mail: clehn@library.ca.gov	
Address: 828 I St., Rm 524	Evaluation Type: Impact Study	
City: Sacramento	State: California	Zip Code: 95814-2508
Amount Awarded: \$103,229	X Check here if a statewide project	
<p>Description: This project was established to create cooperative programming between libraries and museums, with emphasis on bringing distant museum resources to rural libraries and their communities in a dynamic way. The method was interactive videoconferencing (<i>see S-8</i>). Five museums including the prestigious Los Angeles County Museum of Art and the San Diego Zoo consented to provide live programming content. The Windows on the World project staged 37 events reaching 41 audiences ranging in size from six to 50. Four providers offered at least six to nine programs. A Web site contained information to augment the videoconferences (www.windowsontheworld.org). Some of the library sites supplemented the videoconference learning experience with local programs about the library's own resources such as showcase collections, reading lists, exhibits, discussion groups, etc. Evaluative responses were enthusiastic, e.g., rave reviews followed a live program in Plumas County Library featuring an expert curator available online from the Ocean Institute, who answered questions from children who had never seen the ocean.</p>		

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Rural Initiative, Year 3			S-11
Type of Project (Type C): C-8		# Served: 2,189,000	
Director: Carla Lehn		Phone: (916) 653-7743	
Library: North State Cooperative Library System (Willows)		E-mail: clehn@library.ca.gov	
Address: 259 North Villa Ave.		Evaluation Type: Impact Study	
City: Willows		State: California	Zip Code: 95988-2607
Amount Awarded: \$368,108		X Check here if a statewide project	
<p>Description: Residents of less populated areas of the state share the same needs for library and information services as metropolitan and suburban jurisdictions but are underserved because of economic conditions and lack of government services. There are at least 400 rural public libraries in 73 public library jurisdictions in California. The state librarian challenged the state's librarians to work toward answering the question "How do we ensure that there is no second class library service in California?" The reply was the Rural Library Initiative, launched in 1998 to support overall planning that could harness modern computer, telecommunications, and videoconferencing technology to deliver cost-effective library service to geographically isolated people. These trends spotlighted the library's role as an information center and as a linchpin of rural infrastructure. In the first year, focus groups to gather needs for library service were held and a statewide perspective was documented. Consultant-assisted planning targeted two jurisdictions. Training in volunteer programs was conducted. Planning for use of technology began to be furnished to requesting libraries. In the second year, four objectives were implemented: 1) Asset-based community development (ABCD) methods were presented to two county library systems, explaining the benefits of volunteer programs and applying asset-based activities locally. 2) Friends of libraries groups were organized and trained to hold a northern California "Book Rendezvous" to market and sell rare books. 3) Workshops for public library boards in rural areas were conducted by trained volunteer members of the California Association of Library Trustees and Commissioners (CALTAC) in 21 rural libraries. A listserv was set up and attracted participation by 80. 4) In-service staff training events as well as public programming for the project's activities were supported by videoconferencing capacity in nine rural libraries. In Year 3, five objectives continued the progress made in prior phases. New directions were set in formulating a library practitioner program. Videoconferences were held in order to deliver training to remote sites. More workshops for trustees and commissioners were provided by trained volunteers. Consultant staff performed further study of volunteerism. Finally, a repeat of Book Rendezvous was held.</p>			

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Data Collection for Revision of LSTA State Plan, Year 2			S-23
Type of Project (Type C): C-11		# Served: 34,799,920	
Director: Jay Cunningham		Phone: (916) 683-8112	
Library: Metropolitan Cooperative Library System (Pasadena)		E-mail: jcunningham@library.ca.gov	
Address: 3675 East Huntington Dr., Ste 100		Evaluation Type: Impact Study	
City: Pasadena		State: California	Zip Code: 91107-5671
Amount Awarded: \$22,000		X Check here if a statewide project	
<p>Description: A five-year strategic plan for the use of Library Services and Technology Act (LSTA) funds awarded to California, as part of the state-based program of the Institute of Museum and Library Services, is not only a vital blueprint for carrying out the purposes of the Act. It is a statutory requirement of the legislation. To create this roadmap, an initial state five-year plan was issued in July 1997. In fall 2000, at the mid-point of the Plan's life, the State Librarian directed that work on a new Plan be launched to expedite and focus data collection on needs; facilitate review of progress on the first Plan; establish goals, objectives and priorities to be incorporated in a new plan; and implement a sound planning framework. The goal of this two-year project is to achieve by July 1, 2002, an informative and relevant new State Plan for the period October 1, 2002, through September 30, 2007. The four key steps leading to this goal are to: 1) do a fresh needs assessment, 2) formulate or re-state the goals and objectives to become part of the new Plan, 3) design the structure and form of the document, and 4) draft it and obtain the necessary approvals and ratification. The 1999/2000 project began late in the grant year but covered the first of the four tasks: an environmental scan as the first step in a state-level needs assessment process. The scan succeeded in characterizing broad societal themes. The scan report was presented to the library community in November 2000. A review of LSTA 5-Year Plans from 13 other states was performed to identify elements that could suggest priorities applicable to California's Plan. Next steps involved creation of a needs assessment process stemming from a revalidated mission statement for LSTA in California, setting of revised goals for the program, followed by a needs survey of the library community and a sample of the public to elicit opinion on what roles LSTA should play in the coming five years to address pressing needs for innovative library service. Plans for executing these steps were in progress at the end of the 2000/01 grant year.</p>			

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Shades of California: The Book			S-25
Type of Project (Type C): C-1		# Served: 34,318,585	
Director: Valerie Reinke		Phone: (916) 651-6980	
Library: Peninsula Library System (San Mateo)		E-mail: vreinke@library.ca.gov	
Address: 25 Tower Rd.		Evaluation Type: Impact Study	
City: San Mateo		State: California	Zip Code: 94402-4000
Amount Awarded: \$87,648		X Check here if a statewide project	
<p>Description: The diversity of California's population and the richness of its family history then and now is inadequately represented in the public historical records of local communities. Building on a privately funded program hosted by the Los Angeles Public Library in the 1990s a preceding project, "Shades of California," used LSTA funds in 1998/99 to create a process to document social and cultural history by organizing "Photo Days" at 22 public libraries. The result was a campaign to collect and copy a massive corpus of 6,000 personal and family photos and artifacts from community members to be accessioned by the respective libraries. This was a stunning success as reflected in the pride shown by donors in revealing private snapshots of themselves, family members, relatives, friends and associates in informal amateur portraits. The results constitute a remarkable glimpse of life in California over the past 100 years. The libraries have in turn made the photos accessible to the public and conducted promotional activities such as local exhibits. Seeing the great interest in the project it was decided to publish a book of selections from the participant libraries' accessions to enable greater circulation of the material to a wider reading audience. Photos collected by many of the libraries subsequent to the initial project were also reviewed for inclusion in the volume. All photos were sorted and 400 were selected and organized in emotionally and intellectually appealing categories for publication. Subjects' families were interviewed to acquire accurate captioning. The book was published in September 2001 in a run of 7,500 copies. Favorable reviews were received and the book is stocked in bookstores all over California. Promotional events were held beginning with a book-launch reception November 17 at the California Library Association conference in Long Beach. Sales ran 2,000 in the first month alone after publication.</p>			

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: County Law Library Statutory Revision			F-15
Type of Project (Type C): C-11		# Served: 34,799,920	
Director: Annette Heath		Phone: (661) 868-5320	
Library: Kern County Law Library		E-mail: heathkcll@hotmail.com	
Address: 1415 Truxtun Ave., Rm 301		Evaluation Type: Impact Study	
City: Bakersfield		State: California	Zip Code: 93301-5215
Amount Awarded: \$53,000		X	Check here if a statewide project
Description: The county public law libraries in California are subject to rising financial distress that is traceable to their dependence upon civil filing fees that vary from county to county. In recent years the income therefrom has declined with the consequence that some counties have reduced service. Some of the law libraries have suffered severe reductions in their collections and ability to serve their patrons. This project addressed the deteriorating funding and condition of the state's county law libraries. A consultant surveyed needs of the public for legal aid and the condition of the law libraries, examined the revenue base for the libraries, analyzed the views of the libraries and their constituencies on funding and associated governance issues, identified solutions, and facilitated group consensus on a path to pursue. The consultant provided the basis for the Council of California County Law Librarians (CCCLL) to prepare a strategic plan that could lead to eventual state-level legislation that would reform the provisions of the present Code and funding structure.			

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: California Center for the Book, Year 2		F-67
Type of Project (Type C): C-6	# Served: 34,799,920	
Director: Dr. Mary Niles Maack	Phone: (310) 475-7692	
Library: University of California, Los Angeles. Dept. of Information Studies	E-mail: mnmaack@ucla.edu	
Address: POB 951520, 300 Young Dr. North	Evaluation Type: Impact Study	
City: Los Angeles	State: California	Zip Code: 90095-1520
Amount Awarded: \$299,754	X Check here if a statewide project	
<p>Description: Development of the California Center for the Book (CFB) continued in two major dimensions: programmatic and fund-raising. The project has as its purpose the development of programs to promote reading, libraries, literacy, authorship, and interdisciplinary study of print and electronic information culture, providing a user-defined form involving students at all levels. Twelve satellite partner libraries were established in 1999/2000. Their representatives form a program advisory body to the CFB. The four objectives of the CFB in 2000/01 were to: 1) develop and support local and statewide programs related to books and reading, for the citizens of the state; 2) develop book- and literacy-related resources and serve as a statewide clearinghouse for program planning; 3) publicize the Center and its partners as a vital nexus for its mission, and 4) institutionalize the Center and regularize its funding after the LSTA grant. Significant progress was made on all four during the year. Especially notable is the sheer quantity of high-quality programs organized by the Center and its partners in 2000/01. Information about these is available from the Center, in its newsletter and on its Web site: www.calbook.org.</p>		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: "Outgrowing California: Where is the Boom Taking Us?" - 13 th Annual California Studies Conference		F-81
Type of Project (Type C): C-11	# Served: 500	
Director: Richard Walker	Phone: (510) 642-3901	
Library: Oakland Museum of California Library	E-mail: walker@socrates.berkeley.edu	
Address: 1000 Oak St.	Evaluation Type: Impact Study	
City: Oakland	State: California	Zip Code: 94607
Amount Awarded: \$19,500	X Check here if a statewide project	
<p>Description: The impetus for this 13th annual California Studies Association (CSA) conference was the economic boom (prior to the second quarter of 2001!) in the state and the consequent pressures on urban space and rural environments created by extraordinary growth in population, housing scarcity, industrial expansion, and agricultural displacement. The Oakland Museum seeks to become a key community center for public education and discussion of public policy, and increase public exposure and use of its library and archives. The Oakland Public Library (OPL) shares similar goals of lifelong learning, community outreach, response to diversity in the city, and promotion of its history collections. The OPL partnered with the Museum and the CSA to host and sponsor the conference. The event was held in Oakland Feb. 8-10, 2001, and offered 20 panels in three concurrent tracks plus two plenaries. The agenda covered topics such as "Awakening from the California Dream," the new cultural response to a new California, demographic changes, governmental challenges, smart growth, environmental concerns, and urban sprawl. Two sessions involving library issues were held and a reception was set in the OPL to showcase the library's history room. There were ancillary events and online and physical exhibits. Over 100 attendees represented diverse interests such as public officials, authors, academics, community activists, etc. Another 300 members of the general public attended.</p>		

B. LITERACY

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Literacy Initiatives IX		S-05
Type of Project (Type C): C-4	# Served: 56,000	
Director: Dr. Carole Talan	Phone: (916) 653-8032	
Library: National City Public Library	E-mail: ctalan@library.ca.gov	
Address: 200 East 12 th St.	Evaluation Type: Impact Study/Outcomes	
City: National City	State: California	Zip Code: 91950-3314
Amount Awarded: \$569,800	X Check here if a statewide project	
<p>Description: : Literacy Initiatives is a statewide LSTA project to support unique services to low literacy-skilled adults who desire to improve their reading and writing abilities. Progress was made on nine statewide objectives in 2000/01. The project: a) implemented National Institute for Literacy "Equipped for the Future (EFF)" standards and accountability practices at 15 library literacy sites; b) further refined and completed the accountability project of the California Literacy Campaign (CLC) that recently created electronic reporting and database-building methods; c) developed a guidebook for learning disabilities in library literacy programs; d) refined and updated a CLC Web site and listservs; e) continued work of strategic planning committees which followed up on the CLC Convocation of 1999; f) developed a mentoring program to encourage libraries willing to add learners to their staffs; g) refined an Outcomes Measures evaluation technique in CLC programs and one LSTA grant project; h) conducted English Language Literacy Intensive promotional activities and conferences; and i) carried out additional activities in support of CLC, FFL, the School Library Enrichment Program and the Bay Area literacy consortium.</p>		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: FULFILL (Families Utilizing Libraries For Improving Literacy & Learning), Year 2		S-06
Type of Project (Type C): C-4	# Served: 56,000	
Director: Dr. Carole Talan	Phone: (916) 653-8032	
Library: National City Public Library	E-mail: ctalan@library.ca.gov	
Address: 200 East 12 th St.	Evaluation Type: Impact Study/Outcomes	
City: National City	State: California	Zip Code: 91950-3314
Amount Awarded: \$60,500	X Check here if a statewide project	
<p>Description: This project continued a multi-year examination of how changes made through the California Library Literacy Service (CLLS) since 1984 and the Families for Literacy (FFL) program in the past 12 years have affected the long term literacy achievement of adult and child participants. The study identified outcomes and impacts such as the employment status of the adult and the community-related activities of all family members in these fast-growing activities. The FFL program, for instance, grew from 21 to 58 library jurisdictions over the past 13 years. During this time, no research had been done to evaluate results. Two noted literacy researchers were commissioned to begin a longitudinal study of a sample of 200 family members (to be conducted over three years), with the ultimate aim of helping participating libraries improve local literacy programs. In the first year, the survey was organized, the initial 150 interviews were completed, and 40 of the transcripts were analyzed in depth. Some of the adult learners were interviewed in Spanish. In the second year, 204 interviews were conducted with 79 learners and 125 tutors. The total subjects in this process is 211 people, 101 learners and 110 tutors. Insights were gained into how the literacy programs affect the lives of both learners and reading tutors in positive ways, and what life changes ensue from their participation in the programs.</p>		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Parenting Skills Information: Families Growing Together, A New Methodology S-07		
Type of Project (Type C): C-4	# Served: 56,000	
Director: Dr. Carole Talan	Phone: (916) 653-8032	
Library: National City Public Library	E-mail: ctalan@library.ca.gov	
Address: 200 E 12 th St.	Evaluation Type: Impact Study	
City: National City	State: California	Zip Code: 91950-3314
Amount Awarded: \$76,340	X Check here if a statewide project	
<p>Description: Imaginative curricula having power to assist child-raising and teaching reading at home are unusual. This project selected one such 12-session course, <i>Growing with Mother Goose</i>, that used children's books to help families understand the toddler years and make the most of them, as well as explore reading and making good children's books a fun in-home experience. The adults can benefit by improving literacy skills and gaining an appreciation of children's literature. The program operates bilingually. The course package was applied to new Families for Literacy (FFL) programs in California as an easy to understand and deliver asset, in some cases by forming a Mother Goose Club. Twenty-six public libraries with new programs or newly appointed FFL coordinators were each provided with GMG kits for use by 20 families. The kits were also used by cooperating programs (Even Start families and the Promises Program for teenage mothers). More kits are on order. Anecdotal feedback obtained from the family members was highly enthusiastic.</p>		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Local Support for Local Programs F-82		
Type of Project (Type C): C-4	# Served: 10,000	
Director: Emma Harris	Phone: (909) 736-2499	
Library: Corona Public Library	E-mail: www.ci.corona.ca.us	
Address: 650 So. Main St.	Evaluation Type: Impact Study/Outcomes	
City: Corona	State: California	Zip Code: 92882-3317
Amount Awarded: \$33,000	X Check here if a statewide project	
<p>Description: Library literacy programs in the state lack adequate on-site technical support for new program development. To augment what local program staff can provide the Corona Public Library consented to provide four months release time (half-time) on LSTA funds for its literacy coordinator in early 2001. Her expertise was made available as a consultant to boost the client libraries' ability to take part in starting up 22 English Language and Literacy Intensive (ELLI) targeted grants (state-funded) that address the needs of limited English-speaking children and their parents. ELLI was created in response to a Governor's initiative to improve test scores of California schoolchildren, emphasizing English as a Second Language speakers. The Corona library's consultant visited 10 libraries in Southern Calif. and three in the north. She contacted the remaining participants by phone and email as well as at a group meeting held May 6-7, 2001. The consultant quickly became the focal point for information exchange and was the expert on how to identify successful factors and practices such as bilingual after-school homework help. Photos and site visit findings were shared via a Web site (www.literacynet.org/elli/). The consultant launched an Internet listserv for ELLI to facilitate information sharing. Considerable thought was devoted to measuring improvement in SAT-9 test scores of participating children. A longitudinal outcomes data collection method was devised as well as a snapshot comparison of ELLI children with other limited-English proficient peer children.</p>		

C. LOCAL HISTORY, PRESERVATION, DIGITIZATION, AND CATALOG CONVERSION

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Testing a Model for a Sustainable Online Archive of California: Pilot		F-89
Type of Project (Type C): C-1	# Served: 34,799,920	
Director: Cate Hutton	Phone: (510) 987-0425	
Library: University of California. Office of the President. California Digital Library (Oakland)	E-mail: cate.hutton@ucop.edu	
Address: 415 20 th St.	Evaluation Type: Impact Study	
City: Oakland	State: California	Zip Code: 94612
Amount Awarded: \$25,300	X Check here if a statewide project	
<p>Description: Multiple libraries are applying each year to the California State Library for individual grant funding for digitization projects. These efforts include creation of bibliographic metadata and scanned images drawn from local history collections. These products are made accessible through means such as local Web sites and the statewide, unified Online Archive of California (OAC). The process requires significant effort, training, experience, and funding. The OAC provides a central electronic repository for local files created under varying conditions that can be preserved, backed up, and maintained for the long term. The OAC also furnishes the one-stop avenue of access to these scattered resources that otherwise would be segregated in local, independent Web sites. This project was established to encourage and support participation in OAC by non-University of California institutions such as public libraries. The immediate objective is to foster a clearinghouse of expertise on creation of digital finding aids and digital content that meets prescribed national quality standards. The project will also build capability to furnish training, commercial tools, standards updates, and exchange of best practices either in-house locally or by resort to commercial suppliers. The project began in summer 2001 by reviewing the non-UC grant recipients whose approved projects were to begin October 1, 2001. The project will continue in 2001/02.</p>		

D. CHILDREN AND YOUTH SERVICES

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Young Adult Services Training – Public Libraries as Partners in Youth Development S-15		
Type of Project (Type C): C-3		# Served: 150
Director: Bessie Condos Tichauer	Phone: (916) 653-8293	
Library: Metropolitan Cooperative Library System (Pasadena)	E-mail: btichauer@library.ca.gov	
Address: 3675 E. Huntington Dr., Ste 100	Evaluation Type: Impact Study	
City: Pasadena	State: California	Zip Code: 91107
Amount Awarded: \$49,500	X Check here if a statewide project	
<p>Description: This project stemmed from a 1997 convocation on services to California's 21st Century population, growing interest in programs for young adult (YA) services, training events held in 1999, and new program initiatives in YA services. A series of four half-day workshops for public library participants was held in three sites to provide exposure to the DeWitt Wallace-Readers Digest fund initiative entitled "Public Libraries in Youth Development." The national effort assists public libraries to develop activities and programs that support educational and career development of young people during non-school hours. The agenda covered topics such as use of input from teens in planning young adult services at the local level and conveyed tips on developing effective library service to young adults.</p>		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Youth Services Issues Forum – Recruitment of Children and Youth Services Staff in Public Libraries S-16		
Type of Project (Type C): C-3		# Served: 300
Director: Bessie Condos Tichauer	Phone: (916) 653-8293	
Library: Metropolitan Cooperative Library System (Pasadena)	E-mail: btichauer@library.ca.gov	
Address: 3675 E. Huntington Dr., Ste 100	Evaluation Type: Impact Study/Outcomes	
City: Pasadena	State: California	Zip Code: 91107
Amount Awarded: \$49,500	X Check here if a statewide project	
<p>Description: This project provides an annual series of popular issues forums. It was first held in 1997/98. At these forums, discussions are held statewide on a pertinent topic in four half-day sessions. This year, only one session was held due to interruptions incident to the 9.11 attacks. The main focus of discussion was recruitment of children and youth services staff in public libraries, a persistent unmet need. Opinion on what role the state library could and should play in remedying the shortage was invited. The intent was to encourage an active dialog among the two main library schools in the state, the library community, and the State Library. A recommendation emerged for a pilot program to bring to bear new solutions to address the recruitment challenge.</p>		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Young Adult Focus Groups		S-26
Type of Project (Type C): C-11	# Served: 34,799,920	
Director: Bessie Condos Tichauer	Phone: (916) 653-8293	
Library: Metropolitan Cooperative Library System (Pasadena)	E-mail: btichauer@library.ca.gov	
Address: 3675 E. Huntington Dr., Ste 100	Evaluation Type: Impact Study	
City: Pasadena	State: California	Zip Code: 91107
Amount Awarded: \$103,417	X Check here if a statewide project	
<p>Description: Young adults (YA) represent a group that is inadequately served by public libraries in California and elsewhere for a number of reasons. In response to requests from the field the Metropolitan Cooperative Library System (MCLS) in cooperation with the State Library sponsored a series of training sessions and focus groups to draw attention to the condition of service to this population. Recent legislation has been sponsored by the Library of California Board and endorsed by other groups to address the needs of teens. The 2000/01 grant project was intended to identify the needs of teens especially those not using a library or who have difficulty using library resources. A series of 29 focus groups was held throughout the state in eight cities in suitable discussion environments. The teens recruited were grouped by age, ethnicity, and gender. The sessions reconfirmed unmet needs for homework assistance, better library staff friendliness and attentiveness to teen patrons, more library hours especially evenings and weekends, a setting in the library that is amenable to teens, and improved library procedures such as identifying materials and having sufficient copies to meet demand. Future LSTA projects will demonstrate new ways to help teen users such as via electronic homework assistance.</p>		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Read to Children		F-88
Type of Project (Type C): C-4	# Served: 34,799,920	
Director: Bessie Condos Tichauer	Phone: (916) 653-8293	
Library: Metropolitan Cooperative Library System (Pasadena)	E-mail: btichauer@library.ca.gov	
Address: 3675 E. Huntington Dr., Ste 100	Evaluation Type: Impact Study	
City: Pasadena	State: California	Zip Code: 91107
Amount Awarded: \$28,764	X Check here if a statewide project	
<p>Description: In a continuing effort at both national and state levels to promote reading aloud to children, the National Governors Association (NGA) has produced a brochure, "Read to Children" in spring 2001. The generic master for the publication was set up to enable each state to insert a personalized message from a state official. Ms. Sharon Davis, first lady of California, recognized the value of this to her priorities for support of education. She provided her thoughts for inclusion in the text adapted for California and urged that the brochure be disseminated statewide. The grant supported printing and distribution of 100,000 copies sent to all public library jurisdictions under a jointly-signed cover letter from the state librarian and Ms. Davis. The libraries made the item available locally to community agencies and organizations. Further exposure was attained via distribution at school and library association conferences. Promotion of the text on literacy listservs on the Internet helped strengthen the relationship between children's services in libraries and the Family Literacy Program in the state. A Spanish translation is planned for next year.</p>		

E. DATABASES AND ELECTRONIC REFERENCE

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: First Source Plus 2000/2001		F-17
Type of Project (Type C): C-1	# Served: 34,799,920	
Director: Susan Kent	Phone: (213) 228-7515	
Library: Los Angeles Public Library	E-mail: skent@lapl.org	
Address: 630 W. Fifth St.	Evaluation Type: Impact Study	
City: Los Angeles	State: California	Zip Code: 90071
Amount Awarded: \$366,012	X Check here if a statewide project	
<p>Description: The Los Angeles Public Library (LAPL) has provided California's 13 cooperative library system reference centers with online access to extensive, significant electronic databases, its own online catalog, other specialized indexes, and the Web, thereby supplementing the materials available to the centers from their neighboring libraries to answer difficult or elusive reference questions from library patrons. Online access to LAPL is now provided through the Internet. Document delivery is also furnished. In recent years direct online service was added to six small to medium community libraries in the rural LA region in order to furnish the same level of access. A help desk furnishes assistance to users. In 2000/01, a total of 1,140 requests was received and 1,005 of these were filled in 24 – 48 hours after receipt. There is a slight downward trend in the request traffic in the latest grant year. Project staff recommended that the service be evaluated for continuation and to determine if it is the most cost effective avenue for second level reference service in the state, in this Internet era. The outcome will depend upon the future function and funding of the reference centers and a decision whether to migrate to a new model for statewide reference service beyond the local level.</p>		

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: 24-Hour Reference Project, Phase 3			F-20
Type of Project (Type C): C-1		# Served: 8,317,703	
Director: Barbara Custen		Phone: (626) 683-8244	
Library: Metropolitan Cooperative Library System (Pasadena)		E-mail: mclshq@mclsys.org	
Address: 3675 E. Huntington Dr., Ste 100		Evaluation Type: Impact Study	
City: Pasadena		State: California	Zip Code: 91107-5671
Amount Awarded: \$664,017		X Check here if a statewide project	
<p>Description: This project developed capability for online collaboration between library staff and library users over the Internet to meet the needs of users for reference service, when and where they seek help. The tool being used is electronic call center software adapted to library functions on the Web, using the interactive "chat" method, collaborative tools such as routing of inquiries to subject specialists, and guided browsing of the patron by the librarian. Implemented in two southern California cooperative library system areas, the service enables access off-site or in the library at a terminal, around the clock. The available software was evaluated, a selection made, and installation and testing were completed for 15 member libraries by June 2001. Staffing is done via a pooled cooperative arrangement to provide service 24 hours per day, seven days a week with contract staff covering gaps such as weekends. By the end of 2000/01, service expanded to 30 public and academic libraries. More libraries including academics began testing the software to prepare similar service offerings. Plans were in process to add access to subject specialists in-state and nationally. The project organized training using the LSTA-sponsored Infopeople project staff as instructors. An improved reference front-end, Search Companion, was implemented. The MCLS project collaborated on training and related functions with a similar project being developed by the Peninsula Library System in northern California. The Web site is www.247ref.org.</p>			

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Developing and Promoting Library Services Through the Internet IV		S-19
Type of Project (Type C): C-1	# Served: 34,799,920	
Director: Mark Parker	Phone: (916) 657-1892	
Library: Peninsula Library System (San Mateo)	E-mail: mparker@library.ca.gov	
Address: 25 Tower Rd.	Evaluation Type: Impact Study	
City: San Mateo	State: California	Zip Code: 94402-4000
Amount Awarded: \$158,400	X Check here if a statewide project	
<p>Description: Almost 34 million Californians have access to more than 8,000 libraries of all types to meet their information and recreational needs. Public libraries alone circulated an estimated 269,902,554 items in FY 1999/2000. Academic, School, and Special libraries all provide additional services to their primary clientele. The California State Library (CSL) is charged both by statute and by practice to provide information to the library community that fosters resource sharing, literacy, and service goals and programs. Access to information about state and federal programs that support libraries is important to California's library community and its users. In addition, libraries and citizens use CSL as the major public research library in the state. The library community expressed its need for a mechanism to communicate information about CSL's resources and services. This includes online catalog access, interlibrary loan, library directories, reports and studies developed by the California Research Bureau, and other materials and services identified on the State Library's Web site (http://www.library.ca.gov). The Internet offers the opportunity to make government information available to the library community and library users throughout the state through its Web site and other applications, including e-mail, electronic mailing lists and videostreaming. This project facilitated access to information for the library community via the Internet to promote awareness of library programs, resource sharing, grant opportunities, and CSL information and policy resources.</p> <p>Major accomplishments in 2000/01 included:</p> <ul style="list-style-type: none"> ▪ Development and support of a Web site (above) providing information about state and federal programs and about the California State Library, regional library networks, cooperative library systems and California libraries of all types. ▪ Establishment of a Web site for the California State Library's Office of Library Construction, to support the rulemaking process and meet the information needs of libraries applying for funding under a state-legislated bond act for \$350 million in library construction dollars. ▪ Posting of information and materials related to the meetings of the Library of California Board and the Library Bond Act Board. ▪ Posting of LSTA application information and guidelines for grants, along with technical standards for certain projects (e.g. digitization). ▪ Posting of a new State Library electronic newsletter, <i>CSL Connection</i>; and ▪ Posting of reports, studies and other electronic information resources needed by California's library community, library users, and policymakers. 		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Counting California		F-69
Type of Project (Type C): C-2	# Served: 34,799,920	
Director: Patricia Cruse	Phone: (510) 987-9016	
Library: University of California. Office of the President. California Digital Library (Oakland)	E-mail: patricia.cruse@ucop.edu	
Address: 415 20 th St.	Evaluation Type: Impact Study	
City: Oakland	State: California	Zip Code: 94612
Amount Awarded: \$151,369	X Check here if a statewide project	
<p>Description: The University of California established an online archive with a unified Web interface for ease of search of current and historical governmental social science data (numeric and supplementary materials). Twenty files of California state and federal agency data in multiple formats are integrated. Examples of data types are: census, demographic statistics, county business, and a range of education, health, crime, housing, election, and other quantitative information from a dozen sources. A primary feature of the project is standardized preservation of and long term access to these data which tend to be volatile and evanescent. The data are accessible through the University of California statewide online catalog (MELVYL) by topic or key word, producing agency, geographic location, and title. The free system has been useful to many user constituencies. The data once retrieved can be manipulated by the user for charting, mapping, or other reduction approaches. Web site: http://countingcalifornia.cdlib.org/.</p>		

F. ELECTRONIC NETWORKS

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Networking Support Project – Statewide Resource Libraries		S-21
Type of Project (Type C): C-2	# Served: 34,799,920	
Director: Diana Pague	Phone: (650) 349-5538	
Library: Peninsula Library System (San Mateo)	E-mail: dpague@library.ca.gov	
Address: 25 Tower Rd.	Evaluation Type: Impact Study	
City: San Mateo	State: California	Zip Code: 94402-4000
Amount Awarded: \$147,758	X Check here if a statewide project	
<p>Description: The Library of California (LoC) is California's statewide multitype networking program. LoC was initially funded (with state dollars) in 1999 and a limited array of initial program priorities was supported. To accelerate progress on other pressing objectives beyond what state funds can accomplish in this early phase, this project addressed service testing and development activities to prepare effective strategies to implement the LoC in coming years. The four goals of the project were: 1) build interlibrary cooperation at the local level through contacts at conferences and meetings, plus public awareness tools; 2) develop the role of statewide resource libraries to strengthen their capabilities for service beyond their immediate constituencies; 3) develop the roles and resources of the emerging regional LoC library networks to supplement what they can activate with local and state funds; and 4) develop and test selected additional program elements that are candidates for support by the LoC. Public awareness was boosted through publication of a uniform set of bookmarks, brochures, and inserts about LoC to inform individuals and libraries about elements of both the statewide and regional programs. Materials were displayed in booths at two major annual statewide library conferences in November 2001. Another focus of the year's work was support of meetings to organize the statewide resource libraries and improve contact with the group. A meeting with a committee representing the group was planned during the summer and convened in October 2001. The regional contacts group met in July to help them activate their operations and service delivery in their respective domains and promote consistent reporting across regions. The regional public library reference center staffs in California were convened to envision a statewide reference program that will dovetail with regional and local library reference functions. A task group will frame the concepts of reference applicable in the present environment. Two other components received intensive attention during the year: 1) state reference center pilot services and 2) statewide preservation planning and programming. A pilot Ethnic Resource Center of California (ERCC) has been developed over several years in the form of an electronic Web site and online information portal. It served its purpose and was deactivated in late 2001 after extensive evaluation showed that it could not in its present form overcome the limitations of limited content and the flaw of trying to serve patron groups who still lacked adequate access to the Internet to find and benefit from the online content. On the preservation front, a California Preservation Clearinghouse (http://cpc.stanford.edu) was established under a separate grant as an interim solution until state funding can be secured. An active role was built in for professional library preservation staff to serve as on-call information specialists, consultants, and referral agents to deal with library disaster plans and organized responses around the state. The planning and training role was enlarged to multitype library scope. Basic training was designed to be offered statewide and help strengthen the initial roster of expertise available through the CPC with staff ready to respond on demand. Active study and discussion proceeded on the implementation of the California Preservation Plan, as amended.</p>		

G. TRAINING AND CONTINUING EDUCATION FOR LIBRARY STAFF

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Infopeople Project - Libraries Mastering Information Technologies		S-12
Type of Project (Type C): C-3		# Served: 34,799,920
Director: Holly Hinman	Phone: (626) 796-0913	
Library: Peninsula Library System (San Mateo)	E-mail: hinmanh@infopeople.org	
Address: 25 Tower Rd.	Evaluation Type: Impact Study/Outcomes	
City: San Mateo	State: California	Zip Code: 94402-4000
Amount Awarded: \$1,466,826	X Check here if a statewide project	
<p>Description: Infopeople is a major program to stimulate electronic delivery of Internet and World Wide Web access to the users of California public libraries and to non-public libraries that lack resources of their own to open this digital door to their users. The early approach taken was to increase libraries' readiness through a program of equipment acquisition, staff training, and community involvement. The need for targeted, effective, practical training and continuing education in technology for California library staff is a critical issue and Infopeople was positioned to offer a comprehensive training program of workshops, Web-based distance education, videoconferencing, and Webcasting. A secondary goal is to reduce inequalities in electronic accessibility due to local funding scarcity or geographic isolation of public libraries. A third is continually updated, advanced continuing education and retraining to help library staff stay abreast of the fast-changing Internet and technology world. Fourth, the program increasingly encourages and nurtures online searching skills by library users, and maintains special electronic tools such as an index to Internet sites that assist the average patron seeking information. The Infopeople project is the only statewide library technology training program in the country. Seven objectives were accomplished in 2000/01, covering priorities such as training workshops, distance learning courses, transfer training as a service to other LSTA projects such as Libris Design (<i>see S-1</i>), increased training offerings for the public in underserved geographic areas, upgraded Internet access for 20 county public law libraries, hosting and extending the Librarians Index to the Internet, and fostering increased use of the Internet in all California public libraries. Statistics on the performance of this subgrant project are available from Infopeople (www.infopeople.org) or the California State Library LSTA coordinator, tel. (916) 653-8112.</p>		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Public Library Directors' Forum 2001		S-14
Type of Project (Type C): C-3	# Served: 179	
Director: Bessie Condos Tichauer	Phone: (916) 653-8293	
Library: Metropolitan Cooperative Library System (Pasadena)	E-mail: btichauer@library.ca.gov	
Address: 3675 E. Huntington Dr., Ste 100	Evaluation Type: Impact Study	
City: Pasadena	State: California	Zip Code: 91107
Amount Awarded: \$220,000	X Check here if a statewide project	
<p>Description: The forum, to which all public library directors in California are invited, is held each spring for two and one-half days. In 2001, the event with the theme "Building for the Future" featured continuing education and peer consulting support on general interest "hot" topics in California public policy, government, library administration and operations offered to 141 attendees (of 179 public library jurisdictions). This year's agenda brought speakers on subjects such as library recruitment, census data findings and implications, the statewide library awareness campaign adapted from an East Coast model, the state-funded library building construction bond act, software innovations, sociopolitical trends affecting library administration, and a strategic perspective by former Congressman and Presidential chief of staff Leon Panetta. The agenda is updated annually to include current, high impact issues such as the opportunities presented by technology.</p>		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Library Facility Planning Workshops		F-61
Type of Project (Type C): C-3	# Served: 1,100	
Director: Andrew Herkovic	Phone: (650) 723-1650	
Library: Stanford University Libraries	E-mail: andrew.herkovic@stanford.edu	
Address: Green Library	Evaluation Type: Impact Study/Outcomes	
City: Stanford	State: California	Zip Code: 94305-6004
Amount Awarded: \$239,690	X Check here if a statewide project	
<p>Description: Training in library facility planning was found in surveys of public library directors to be a priority for 38% of respondents. As a sequel to workshops offered by the State Library for a state-funded construction bond act program in 1985, a new series of training events was designed to prepare public library administrators, planning staff, and other key participants to take the fullest advantage of a new bond act passed by the state legislature in 2000. This program offered basic training in overall library facility planning through three one-day introductory workshops, attended by 244. Two one-day workshops were organized for advanced facility planning topics such as needs assessment/building programming and technology planning (115 attendees each). A joint school and public library planning training event was attended by 189. A total of 698 individuals attended 16 workshops all told. Feedback in post training surveys was uniformly positive (2.97-3.8 out of 4). This effort was closely coordinated with advanced training in a building planning software program, LIBRIS Design, provided by California's InFoPeople organization. The foundation laid by this series will be supplemented by program-specific training (state-funded) to be offered to applicants for construction bond act funding in 2002.</p>		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Stanford-California State Library Institute on 21 st Century Librarianship, Year 3 F-62		
Type of Project (Type C): C-3	# Served: 138	
Director: Andrew Herkovic	Phone: (650) 723-1650	
Library: Stanford University Libraries	E-mail: andrew.herkovic@stanford.edu	
Address: Green Library	Evaluation Type: Impact Study/Outcomes	
City: Stanford	State: California	Zip Code: 94305-6004
Amount Awarded: \$784,333	X Check here if a statewide project	
<p>Description: This project implemented a second annual week-long residential convocation on leadership, the application of information technology, libraries in the digital age, organizational effectiveness, and perspectives on the practice of library and information services in the coming era. The attendees were 138 library staff members, 98 from California. The first two grants covered implementation of the first week-long Institute in summer 2000. Distance education programs were implemented in Sept. 1999 to expand the program's range and impact. This grant supported a second summer Institute in summer 2001. A formal evaluation was conducted. A Web site was constructed to provide content communication to attendees and others (http://institute21.stanford.edu). Investigation of future non-LSTA funding of the Institute was launched.</p>		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: California Millennium Conference, Year 3 F-77		
Type of Project (Type C): C-3	# Served: 880	
Director: Holly Hinman	Phone: (626) 796-0913	
Library: Peninsula Library System (San Mateo)	E-mail: hinmanh@infopeople.org	
Address: 25 Tower Rd.	Evaluation Type: Impact Study	
City: San Mateo	State: California	Zip Code: 94404-4000
Amount Awarded: \$234,747 (Year 3)	X Check here if a statewide project	
<p>Description: A widely representative planning group was formed under the leadership of the president of the California Library Association (CLA) in 1995 to discuss avenues of united effort and increased cooperation as librarians observed growing fragmentation of many professional groups in the state. There are more than 24 such groups ranging from a general statewide association (CLA) to special interest groups representing ethnic minorities, professional specialties, friends groups, library schools, etc. A commitment was made to organize a collaborative statewide multi-organizational, multitype, forward-looking conference, the day-long California Millennium Conference (CMC), held Nov. 11, 2000, in Santa Clara. The conference set seven goals for itself. These included increased understanding among libraries and library groups and positioning California libraries for the 21st century by exposing attendees to broad trends in society, the economy, and technology that librarians and library supporters should be aware of in order to plan for 21st century library and information services. Attendance was 880, lower than expected, and may have been traceable to integration of the CMC with the annual CLA conference. Fifty-six speakers were featured in 35 programs on a wide array of topics. Three keynote speakers included notables Kevin Starr, John Perry Barlow, and Watts Wacker. Evaluations were uniformly positive. A California Millennium Consortium of the organizers has been formed to explore future joint conferences and collaborative projects such as recruitment.</p>		

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Library Education Needs Assessment			F-78
Type of Project (Type C): C-3		# Served: 15,000	
Director: Andrew Herkovic		Phone: (650) 723-1650	
Library: Stanford University Libraries		E-mail: andrew.herkovic@stanford.edu	
Address: Green Library		Evaluation Type: Impact Study	
City: Stanford		State: California	Zip Code: 94305-6004
Amount Awarded: \$130,350		X	Check here if a statewide project
Description: Several needs assessments regarding the status of library education, continuing education (CE), and recruitment have been conducted in California in the past 10 years. There were six converging issues identified in the most recent studies, e.g., professional retirement, high job vacancy rates, technological impacts, and redefinition of core competencies. The Library Education Needs project stemmed from the first Stanford-California State Library Institute on 21 st Century Librarianship (<i>see F-62</i>), held in 2000, which focused on leadership development but was too concentrated to deal with long term concerns. The Library Education project was conducted to synthesize educational needs and design a modern program to address the needs. Objectives were to obtain broad input to the assessment and program development process, conduct research into core competencies, and conduct a needs assessment for library education and continuing education (CE) programs for library staff at all levels in all types of libraries. A library school authority was contracted to perform the initial research and survey existing providers and CE programs. An evaluation organization performed the full survey, analyzed results, and made recommendations. Future activities will create specific methodologies for a statewide CE program. Key findings were summarized under four headings: demographics of respondents, factors that influence participation in CE, individual perspectives on CE needs, and institutional perspectives on CE needs. The project also served to gather data for related objectives, such as a "librarian-practitioner" initiative and revision of the California LSTA State Plan.			

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: "Shared Visions:" Asian Pacific American Librarians Conference			F-87
Type of Project (Type C): C-11		# Served: 310	
Director: Patricia Wong		Phone: (209) 937-8364	
Library: Metropolitan Cooperative Library System (Pasadena)		E-mail: mclshq@mclsys.org	
Address: 3675 E. Huntington Dr., Ste 100		Evaluation Type: Impact Study	
City: Pasadena		State: California	Zip Code: 91107
Amount Awarded: \$27,123		X Check here if a statewide project	
Description: California librarians took the lead in organizing a national Conference on Asian Pacific Librarians held June 13-15, 2001, in the San Francisco Public Library preceding the American Library Association annual conference. The joint organizers were the Asian Pacific American Librarians Association (APALA) and the Chinese American Librarians Association (CALA). Attended by 310, the conference revealed and celebrated the pride of diverse heritages among these librarians, their scholarship, and the noteworthy progress in Asian American librarianship. Prominent literary, professional and other speakers, awards ceremonies, and exhibits were also offered. Two pre-conferences on leadership and market research methods were popular with 70 attendees. The main conference included a panoply of activities such as keynote sessions, contributed papers, poster sessions, and conversations with established Asian American notables and emerging leaders. Program content was varied, spanning oral history and preservation of the Asian American heritage, Asian American scholarship, library and community services, and technology. All attractions showcased Asian American diversity and attainments in the larger professional library milieu.			

PROJECTS OF STATEWIDE SIGNIFICANCE (CONT.)

MULTIPLE RECIPIENTS

(COORDINATED BY SUPPORT GRANT)

A. PUBLIC LIBRARY STAFF EDUCATION PROGRAM

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Public Library Staff Education Program		S-4; E1-43
Type of Project (Type C): C-3	# Served: 73	
Director: Kathy Low	Phone: (916) 653-6822	
Library: Metropolitan Cooperative Library System (Pasadena)	E-mail: klow@library.ca.gov	
Address: 3675 Huntington Dr., Ste 100	Evaluation Type: Impact Study	
City: Pasadena	State: California	Zip Code: 91107
Amount Awarded: Field Grants: \$179,050 Support Grant: \$2,200	X	Check here if a statewide project
<p>Description: Public libraries have a difficult time allotting funds to encourage education of their existing student workers and paraprofessionals who are motivated to become professional librarians. To remedy this limitation, as well as attract people who are familiar with the needs for library service of underserved, economically disadvantaged, and non- or limited English-speaking patron groups, financial support for entry and continuing education of library employees was identified by public library directors as a solution to the recruiting gap. Direct grants are provided as part of a statewide targeted program to underwrite the tuition cost of library school attendance of currently employed individual library staff. Recipients pursue a library paraprofessional or graduate degree in library and information science. Accordingly, the program invited applications and 79 were received in 2000/01. Seventy-three mini-grants were awarded to employees at 41 different California public libraries on a competitive basis. Each library sponsored one or more of its own staff members in pursuing a master's degree or technician degree. The grants reimbursed tuition expense for course work at accredited California graduate library schools to encourage chosen staff to strengthen their skills in fields such as children's and young adult service and in technology. Grants are administered by the employer. A support grant underwrote travel and meeting expenses for a selection committee comprised of library directors and staff who reviewed applications and made recommendations for awards to the State Librarian. Promotional materials were prepared and distributed.</p> <p>Participating libraries and their employees included: <i>List available on request.</i></p>		

B. PARTNERSHIPS FOR CHANGE PROGRAM

The original "Partnerships for Change (PFC)" program was conducted in the late 1980s and early 1990s to address training and re-directing public libraries to better serve selected local underserved populations such as immigrants and non-English-speaking ethnic groups. In 1997, the State Library accepted a recommendation to expand the highly regarded PFC program's methodology to added client groups such as children, young adults, seniors, etc. In 1999/00 and 2000/01, this sequel program re-cast the original PFC into a new training institute. Ten libraries that attended the training applied for implementation grants during 2000/01; nine projects went forward (one was cancelled). Project descriptions follow the description of the Support grant project.

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Partnerships for Change Workshops, Year 2 – Support		S-03
Type of Project (Type C): C-10	# Served: 444	
Director: Kathy Low	Phone: (916) 653-6822	
Library: Metropolitan Cooperative Library System (Pasadena)	E-mail: klow@library.ca.gov	

Address: 3675 E. Huntington Dr., Ste 100		Evaluation Type: Impact Study/Outcomes	
City: Pasadena		State: California	Zip Code: 91107-5671
Amount Awarded: \$420,200		X	Check here if a statewide project
<p>Description: In 1999/00, a series of three workshops was held in two locations to teach 58 public library staff representing 16 library jurisdictions how to apply the Partnerships for Change (PFC) principles and techniques. The curriculum conveyed to attendees the methods used to restructure their services to meet the needs of California's changing communities and assigned them class and homework exercises to practice specific planning for their libraries. In 2000/01, six repeats of the workshop were presented in other parts of the state for different people, attended by 242. Other activities included an evaluation of the tuition reimbursement targeted program (<i>see S-4</i>) to determine effectiveness of that means of developing staff to better serve their communities. A manual, <i>Joint Ventures</i>, on developing community and organizational cooperative structures to extend the PFC knowledge base, was published. Three workshops on the subject were conducted, attended by 202. Lastly, training aids and models for doing community needs assessment, focusing initially on collection development under the PFC philosophy, were planned but not delivered due to the proprietary nature of source materials. An alternative approach to developing training materials for needs studies is under study.</p>			

C. PARTNERSHIPS FOR CHANGE IMPLEMENTATION PROJECTS

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Partnerships for Change Implementation			P-01
Type of Project (Type C): C-10		# Served: 8,177	
Director: Barbara Alesandrini		Phone: (510) 644-6095	
Library: Berkeley Public Library		E-mail: balasandrini@yahoo.com	
Address: 2090 Kittredge St.		Evaluation Type: Impact Study/Outcomes	
City: Berkeley		State: California	Zip Code: 94704
Amount Awarded: \$10,000		X	Check here if a statewide project
Description: After assessing the needs of its special population of senior citizens Berkeley Public Library (North Berkeley branch) devoted its grant funds to enlarging its collection of audio books and large print materials in subjects such as health; setting up new programming variety; creating special publications and displays of information of interest to seniors; and opening up communication with a neighboring senior center and a Jewish community center. The library thus achieved a significant step forward in outreach to this patron group.			

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Partnerships for Change Implementation		P-02
Type of Project (Type C): C-10	# Served: 55,000	
Director: John Kallenberg	Phone: (559) 488-3185	
Library: Fresno County Library	E-mail: jkallenb@sjvls.lib.ca.us	
Address: 2420 Mariposa St.	Evaluation Type: Impact Study/Outcomes	
City: Fresno	State: California	Zip Code: 93721
Amount Awarded: \$10,000	X Check here if a statewide project	

Description: The Fresno County Free Library (Cedar-Clinton Branch) identified teen parents as their target clientele. The goal was to educate these students on how the library can provide valuable information for them and for prospective teen parents. A coalition of school staff, teachers, and university experts was formed to examine present services to teen parents and confirm what the library could offer. A survey of the teens themselves about their perceived needs was conducted. There were 1,078 respondents from 11 high schools. A teen parenting collection became the primary objective and it was implemented in fall 2001. Housed in the young adult area of the branch library, it was accompanied by outreach activities including bibliographies of topical books, book talks, collaboration with related agencies, and other promotions. An open house was held in October to attract parents and children and sign them up for library cards. The program is expected to be expanded to other county library branches.

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Partnerships for Change Implementation			P-03
Type of Project (Type C): C-10		# Served: 14,731	
Director: Francisco Pinelli		Phone: (530) 265-1407	
Library: Nevada County Library		E-mail: fpinneli@hotmail.com	
Address: 980 Helling Way		Evaluation Type: Impact Study/Outcomes	
City: Nevada City		State: California	Zip Code: 95959-2592
Amount Awarded: \$30,000		X	Check here if a statewide project
Description: The Nevada County Library selected as its goals collection development for young adults (YA) and offering of programming in two branches, the Madelyn Helling branch and the nearby Grass Valley branch. A coalition was formed, a teen council was organized, a survey was conducted to gather fresh information on YA needs in the area, and the library implemented book purchasing and events. Recreational needs were important and led to organizing a Games Night in the library, art classes, poetry readings, and local band performances in a library setting. Educational needs were given priority also, homework help paramount among them. The library staff broke new ground by allowing food and drink in the library during special events for teens and the effort was formally christened "Café Libros". One Friday night per month was set aside for youth gatherings after regular library hours to host activities of interest to this age group. A Web site to promote the program was mounted in July. Similar components were implemented at the Truckee branch with a dual focus on increasing use of the library by Hispanic adults and children and an emphasis on literacy. The objectives included English as a second language tutor training, group English lessons, other events such as bilingual family story times in the evening, and expansion of the library's Spanish language collection.			

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Partnerships for Change Implementation		P-04
Type of Project (Type C): C-10	# Served: 10,203	
Director: Carmen Martinez	Phone: (510) 238-3281	
Library: Oakland Public Library	E-mail: cmartinez@oaklandnet.com	
Address: 125 14 th St.	Evaluation Type: Impact Study/Outcomes	
City: Oakland	State: California	Zip Code: 94612
Amount Awarded: \$30,000	X Check here if a statewide project	

Description: Three branches of the Oakland Public Library (Golden Gate, M.L. King, Jr., and Temescal) shared in this implementation grant. The King branch defined its goal as collaboration with area elementary schools to provide bilingual materials, services and programs to a Spanish speaking student population, toward the end of raising student literacy rates. The other two branches each created after-school activities to bolster reading and writing skills and encourage community participation. This took the form of collaborations with teachers and performing arts professionals to involve teenage students in jazz and poetry workshops and enhance academic achievement.

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Partnerships for Change Implementation		P-05
Type of Project (Type C): C-10	# Served: 55,700	
Director: Elizabeth Minter	Phone: (714) 528-1906	
Library: Placentia Library District	E-mail: eminter@placentialibrary.org	
Address: 411 East Chapman Ave.	Evaluation Type: Impact Study/Outcomes	
City: Placentia	State: California	Zip Code: 92870
Amount Awarded: \$10,000	X Check here if a statewide project	
Description: The public library in Placentia sought to provide Spanish literacy classes to an underserved Hispanic population. The approach chosen was to organize classes in a Head Start school intended to promote native fluency in Spanish. This avenue to literacy achievement is expected to pave the way for students to then enroll in English as a second language classes also provided by the library. Practical benefits of the service include citizenship assistance. Fifteen total students participated and showed marked improvement in basic language fluency.		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Partnerships for Change Implementation		P-06
Type of Project (Type C): C-10	# Served: 15,616	
Director: Gary Christmas	Phone: (909) 955-1111	
Library: Riverside County Library System	E-mail: gchristm@co.riverside.ca.us	
Address: 4080 Lemon St., 12 th Fl.	Evaluation Type: Impact Study/Outcomes	
City: Riverside	State: California	Zip Code: 92501-3651
Amount Awarded: \$20,000	X Check here if a statewide project	
Description: Two branches of the county library system took part in this project. The Desert Hot Springs site updated its collection of Spanish language materials to better reflect the makeup of the community. A coalition was formed to administer a survey of Latino library users, local business participation was solicited, and bilingual signage was installed in the library among other features to make it a welcoming place. The McCandless branch in Indio targeted its portion of the grant to Spanish speaking adults in the 22-45 age range. Similar goals were carried out in collection modernization and welcoming features of the library environment, along with numerous special program events.		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Partnerships for Change Implementation		P-08
Type of Project (Type C): C-10	# Served: 173,915	
Director: Anna Tatar	Phone: (619) 236-5830	
Library: San Diego Public Library	E-mail: axt@sdcity.sannet.gov	
Address: 820 E St.	Evaluation Type: Impact Study/Outcomes	
City: San Diego	State: California	Zip Code: 92116
Amount Awarded: \$20,000	X Check here if a statewide project	

Description: The San Diego metropolitan area has a large retirement community in its makeup, due partly to its long time military and higher education presence. The central library selected the senior population to deliver computer literacy classes to enable people to benefit from the electronic information revolution. Also included were outreach to the homebound and remote access to library electronic services from residences and offices. Special attention was paid by library staff, who served as trainers, to provide familiarization in a safe and supportive environment. A total of 131 seniors was trained on the Internet, library electronic databases, and the library online catalog. Further attention to special needs was reflected in the installation of large screens, special touchpads, and large print key covers on six of the library's PCs. The pace of training was adjusted to fit learning rhythms of seniors. The program will be continued at 10 branches and in cooperating senior centers. The Otay Mesa branch addressed the needs of its large Filipino community (20% of its area's population) with a multilingual Filipiana collection of heritage materials at the branch and instigated further fund-raising to continue building the collection, among other successful community involvement efforts. Matching funds were sought from the city government as were numerous donations. Several cultural and artistic demonstrations and events were held to promote use of the library and extensive advertising was produced to stimulate attendance and encourage library use. This versatile program also was set up to support information needs of the Filipino business community.

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Partnerships for Change Implementation			P-09
Type of Project (Type C): C-10		# Served: 4,200	
Director: Roxanna Parker	Phone: (530) 822-7137		
Library: Sutter County Library	E-mail: suttlibr@yahoo.com		
Address: 750 Forbes Ave.	Evaluation Type: Impact Study/Outcomes		
City: Yuba City	State: California	Zip Code: 95991	
Amount Awarded: \$10,000	X	Check here if a statewide project	
Description: This unusual project reached out to a local Punjabi-American community in the county. A collection of materials about India emphasizing Punjabi culture was acquired to support reading, encourage cultural pride, teach kids about their heritage, help educate the mainstream community about this part of the world, and support homework and individual research and studies. An open house for the whole community in Yuba City to celebrate the completion of the project was held Nov. 16, 2001.			

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Partnerships for Change Implementation			P-10
Type of Project (Type C): C-10		# Served: 8,481	
Director: Deborah Graf	Phone: (530) 741-6241		
Library: Yuba County Library	E-mail: dgraf@co.yuba.ca.us		
Address: 303 Second St.	Evaluation Type: Impact Study/Outcomes		
City: Marysville	State: California	Zip Code: 95901	
Amount Awarded: \$10,000	X	Check here if a statewide project	

Description: The Yuba County Library chose to devise its project based on needs of its local senior citizens in Marysville, CA, and environs county-wide. Priority was given to expanding the large print collection and an audiocassette collection, plus planning and promotion of programming of interest to seniors such as health, legal matters, travel, history, computers, art, etc. Volunteers were recruited to assist in delivering many of these types of programs. The first slate of program events was set to occur after the grant period and many of them were to be funded by the Friends group.

PROJECTS OF STATEWIDE SIGNIFICANCE (CONT.)
MULTIPLE RECIPIENTS
(NOT COORDINATED BY SUPPORT GRANT)

A. PUBLIC LIBRARY AUTOMATION PROJECTS

The following subgrants were part of a statewide targeted program to provide seed money for rural or suburban libraries lacking sufficient local funds to afford large up-front, first-time or replacement investments in local automation systems. These systems are a key building block of the infrastructure for electronic networking. Systems selected were required to meet standards and be compatible with statewide (Library of California) requirements for linking to

regional and statewide electronic networks. Some regions in the State have not participated in California's economic revival of the late 1990s. These libraries struggled to maintain basic service levels while libraries in other regions experienced at least modest growth. In addition, the libraries typically are small and lack internal technology staff. Extramural funds were the only way to boost their readiness for resource sharing and participation in statewide networking. Most recipient libraries built on prior LSTA grants, such as for catalog conversion. Many of them leveraged other funding such as grants from the Gates Library Foundation and local funds. This program required a local match of 33% and a limit was set of \$50,000 in LSTA dollars per recipient library. Eight libraries applied; seven were awarded funds during 2000/01. In all cases annual upkeep costs of the new systems have been committed by the local jurisdiction.

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Public Library Automation Project		A-01
Type of Project (Type C): C-2	# Served: 18,750	
Director: Susan Rawlins	Phone: (530) 458-7671	
Library: Colusa County Library	E-mail: srawlins@colusa-coe.k12.ca.us	
Address: 738 Market St.	Evaluation Type: Impact Study	
City: Colusa	State: California	Zip Code: 95932-2398
Amount Awarded: \$50,000	X	Check here if a statewide project
Description: In this project, a rural library sought to automate its catalog and circulation process, ready itself for participation in resource sharing, and multiply the benefits it could furnish to residents by cooperating through statewide library networking facilities. The library worked hard to assemble multiple sources of funding and support to attain its objective. It built upon a catalog conversion project funded via a separate LSTA grant project. It secured local funding to engage an automation consultant. These actions were followed by \$180,000 in Gates Library Foundation grant dollars for staff training, public access terminal computers, and wide area network equipment to link the county's branches. The latter support was coupled with standardized Internet telecommunications expedited by federal E-Rate funding. These revenue streams all combined to position the library to partner with a large nearby metropolitan library system by loading its holdings onto the Sacramento Public Library's catalog database. This set the scene to activate an online electronic network linking its seven branches to the entire resources of Sacramento's library system. The building blocks not furnished by other grants were supported by LSTA. That step made it possible to leverage all the other funding components into a fully funded project which is a model of its kind. The LSTA grant made the difference between a 1960s library and a modern state of the art electronic library.		

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Public Library Automation Project		A-02
Type of Project (Type C): C-2	# Served: 55,700	
Director: Kathleen M. Jansen	Phone: (707) 263-8816	
Library: Lake County Library	E-mail: kathyj@co.lake.ca.us	
Address: 1425 N. High St.	Evaluation Type: Impact Study	
City: Lakeport	State: California	Zip Code: 95453
Amount Awarded: \$50,000	X	Check here if a statewide project

Description: This rural county lacked resources to implement an automated library. The solution chosen was to use LSTA to tie the four branches in the county by telecommunications links to the neighboring Sonoma County library automation system as the most economical and effective path to modernization. After launch of the new system, the librarian commented, "We have loaned more books in the past two weeks than we have in the past five years." There are growing pains as residents discover that resource sharing means that local resources can be loaned to neighboring cities and are not always immediately on hand, but as the system matures these shortcomings will be offset by wide access to greater resources.

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Public Library Automation Project			A-03
Type of Project (Type C): C-2		# Served: 13,199	
Director: Frances Gordon		Phone: (415) 927-5135	
Library: Larkspur Public Library		E-mail: lk_library@ci.larkspur.ca.us	
Address: 400 Magnolia Ave.		Evaluation Type: Impact Study	
City: Larkspur		State: California	Zip Code: 94939-2035
Amount Awarded: \$50,000		X Check here if a statewide project	
<p>Description: The library decided to join an existing shared automated library system in Marin County, CA (MARINet) to gain improved access to an online catalog, be able to offer better electronic reference services, and benefit from resource sharing with other libraries in the county, region and state. Achievement of their objectives of a local area network and wide area network telecommunications facilities enabled residents to have Internet access to the library's holdings. The library also performed catalog conversion of 53,000 items and conversion of patron information that will provide the ingredients for improved automated circulation of materials. Grant funds essentially were spent on a one-time payment of up-front membership costs to join the county library consortium. Some growing pains were met and solved such as convincing long time patrons to use a new computer-readable library card. Opening day for the public access portion of the system was scheduled for Dec. 3, 2001.</p>			

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Public Library Automation Project			A-05
Type of Project (Type C): C-2		# Served: 44,200	
Director: Pat Harper		Phone: (530) 842-8175	
Library: Siskiyou County Library		E-mail: phar@co.siskiyou.ca.us	
Address: 719 Fourth St.		Evaluation Type: Impact Study	
City: Yreka		State: California	Zip Code: 96097-0600
Amount Awarded: \$50,000		X Check here if a statewide project	

Description: This north state county library was faced with replacing an obsolete small library automation system with a modern system capable of connecting a central, online catalog and circulation system in the main library in Yreka to 11 outlying branches or stations. LSTA leveraged foundation funds to support the expense of a replacement commercial library automation system. The levels of service and access to library collections have been equalized for all residents of the county by means of the new equipment. The system is capable of furnishing the public with Internet access to the library's catalog and is compatible with statewide networking standards for resource sharing under the Library of California. The library will link to other libraries via a virtual regional catalog project in the Cascade Pacific Library Network which the Siskiyou County Library will join in 2002. The system allows patrons to place a hold on an item that is checked out and they may search their own registration records of library use for books loaned, overdue deadlines, and fines owed. Local funds will pay for added functions such as an automated acquisitions component next year. Ongoing upkeep expenses are included in the library operating budget.

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Public Library Automation Project			A-06
Type of Project (Type C): C-2		# Served: 56,200	
Director: Ray Schroff	Phone: (530) 527-0604		
Library: Tehama County Library	E-mail: ray@tehamacountylibrary.org		
Address: 645 Madison St	Evaluation Type: Impact Study		
City: Red Bluff	State: California	Zip Code: 96080-3383	
Amount Awarded: \$50,000	X	Check here if a statewide project	
Description: The library of this rural county sought a modern automated library online catalog and circulation capability. Catalog conversion had been proceeding piecemeal since 1995. Local matching funds and a Gates Library Foundation grant were coupled with seed money from the LSTA grant to acquire a standalone integrated library system with cataloging, circulation, and online public access to holdings via the Internet. The system connected the main library and two branches and was up and running Aug. 29, 2001. All patrons are issued new computer readable library cards. The project attracted a contribution of still other grant funds from a nearby city to support upkeep of the library's Web site in order to furnish home access by library patrons of three electronic reference databases hosted by the county library.			

Awarded FY 2001	PART D. PROJECTS	State: CA
Project Title: Public Library Automation Project		A-07
Type of Project (Type C): C-2	# Served: 60,500	
Director: Deborah Graf	Phone: (530) 741-6241	
Library: Yuba County Library	E-mail: dgraf@co.yuba.ca.us	
Address: 303 Second St.	Evaluation Type: Impact Study	
City: Marysville	State: California	Zip Code: 95901-6011
Amount Awarded: \$50,000	X Check here if a statewide project	

Description: The library of this rural county sought a modern automated library online catalog and circulation capability. Catalog conversion had been proceeding piecemeal since 1994. The resultant records were kept in a database by a vendor in readiness for an automation system. The county library decided to join with a local community college library that was already automated. The two partners expanded the college library's system to a shared automated configuration containing their combined holdings. Local matching funds were coupled with the LSTA grant to upgrade the existing integrated library system's online public access to holdings with telecommunications needed to assure Internet access from homes, schools and offices. The system was up and running July 16, 2001. All patrons were issued new computer readable library cards.

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Public Library Automation Project			A-08
Type of Project (Type C): C-2		# Served: 127,600	
Director: Carolyn Stacey		Phone: (707) 269-1900	
Library: Humboldt County Library		E-mail: cstacey@co.humboldt.ca.us	
Address: 1313 3 rd St.		Evaluation Type: Impact Study	
City: Eureka		State: California	Zip Code: 95501
Amount Awarded: \$50,000		X Check here if a statewide project	
<p>Description: This north coastal county library was about to be deprived of maintenance support for its early generation, "legacy" automated system in 2001. LSTA came to the rescue with support for a replacement system. The main library and three branches were migrated to a new integrated system and seven additional branches were connected to a central computer system for the first time. The levels of service and access to library collections have been equalized for all residents of the county by means of the new equipment. A library Web site provides a window into the automated catalog and furnishes relevant Internet links, searching of electronic databases, and detailed library information on a current basis. Federal funds successfully leveraged local funds to make the replacement possible and motivate local library supporters to redouble their efforts at raising funds for the library. Ongoing upkeep expenses are included in the library operating budget.</p>			

B. STATEWIDE ACCESS NEWS PROJECT

People who are blind or print-impaired may now use their telephones to "read" newspapers provided through means such as computerized synthetic speech equipment. Building on a successful predecessor program in Sacramento Public Library, "Access News" is a statewide umbrella program to electronically deliver telephone-based information services to blind and visually disabled people in a participating library's service area. There are three components of the program, one or more of which are installed in each of five participating libraries. The most advanced technological service is called "Newslines." It provides same-day content of seven major daily newspapers in the form of recorded human speech to print/visually impaired residents of five major metro areas on a daily basis via their own telephones, toll-free and around the clock. Five sites (Fresno, Los Angeles, Sacramento, San Diego, and San Francisco), four of them begun with 1998/99 LSTA grants, were supported in 1999/00 to enable them to transition to state general funds being sought in 2001/02, together with increased local funding. A second component (devised in Sacramento) furnished a front-end call routing feature to receive multiple simultaneous callers that enables them to choose a desired service. Two sites installed and tested a third component of the model, "Telephone Reader," a microcomputer-based system that offers either voice recordings or synthesized speech for local periodicals, community information, and other timely topics such as tax information and ballot pamphlets. A project of one of these participants extended into a second grant period (see below). As a group, these pilot implementations are expected to expand gradually to full statewide coverage.

Awarded FY 2001	PART D. PROJECTS		State: CA
Project Title: Statewide Access News - Year 3 (Braille Institute, Year 2)			N-02
Type of Project (Type C): C-7		# Served: 350,000	
Director: Henry C. Chang, Ph.D.		Phone: (323) 660-3880	
Library: Braille Institute of America Library		E-mail: bils@brailib.org	
Address: 741 North Vermont Ave.		Evaluation Type: Impact Study	
City: Los Angeles		State: California	Zip Code: 90029-3594
Amount Awarded: \$65,148		X Check here if a statewide project	
<p>Description: LSTA provided a second year of support for a specialized library serving people who are blind or print-impaired in Southern California, the Braille Institute of America (BIA). In this continuation phase, BIA continued to extend its Telephone Reader to 10 counties in Southern California. One newspaper has been implemented for full recording. Five grocery store ads and two drugstore ads have been recorded by a pool of 15 people serving as readers.</p>			